

Precertification: All hospitalization must be Precertified with MPI Care

To Precertify or Verify Eligibility/ Benefits:
(417) 886-6886 or (800) 777-9087

Claims Status: (417) 886-6886 or (800) 777-9087

24-Hour Nurse On-Call Line:
(417) 841-3858

HR & Employee Services:
www.myspsshr.org or
(417) 523-GOHR (4647)

MEDICAL PLAN

SPRINGFIELD PUBLIC SCHOOLS

Employee Health Care Plan

Group Number 030100SPS



PHARMACY BENEFITS

MEDTRAK
Your Prescription for Service
www.medtrakservices.com

FOR PRESCRIPTION CLAIMS:
MedTrak Rx Group # 10000802
Rx Help Desk: (800) 771-4648
BIN# 800004 - PCN: 008126

Policy Holder:

ID: Temporary

Send all Claims to: Med-Pay, Inc. P.O. Box 10909, Springfield, MO 65808

Claims Administered by: Med-Pay, Inc. Claims must be filed with the Claims Supervisor within 12 months of the date the service was rendered.



To find a Preferred Network Provider in Southwest Missouri & Northwest Arkansas:
Call (417) 820-3824 or (866) 732-4453 or search <http://mercyoptions.net>

A REFERRAL MAY BE REQUIRED FOR UTILIZATION OF HEALTHLINK OR PHCS PROVIDERS.

(CONTACT MED-PAY WITH QUESTIONS)



To find a Preferred Network Provider outside this area:

Call (800) 624-2356 or search www.healthlink.com

A referral may be required for services outside this network area.



To find a provider outside the Mercy and HealthLink coverage areas:

Call (800) 624-2356 or search www.healthlink.com

THIS CARD IS ISSUED AS A CONVENIENCE TO THE EMPLOYEE AND IS NOT A GUARANTEE THAT COVERAGE IS IN EFFECT